

**One Team, One Council, One Purpose:**  
Putting you at the heart of everything we do

We think that the Derbyshire Dales is a special place with flourishing communities, fantastic businesses and great people. We have three priorities for our action and spending to make the Dales even better:

### **PEOPLE - Doing things better for you by giving better customer service**

During the next year we will:

- **Redesign our website to make it easier for you to find the information you need**

In following years we will:

- **Offer you 24/7 online access to more services**
- **Design our services so that you are kept informed of progress**
- **Enable you to pay online for more Council services**
- **Continue to seek your views about the quality of services we deliver**
- **Support and encourage projects run by community groups**

### **PLACE - Keeping the Derbyshire Dales clean, green and safe**

During the next year we will:

- **Give you clearer information about your clean and green service**

In following years we will:

- **Work to make the District Council's operations carbon-neutral by 2030**
- **Introduce Electric Vehicle charging points in our car parks and affordable homes**
- **Provide you with a new waste and recycling service you can be proud of**
- **Review our clean and green service commitments**
- **Work with partners and communities to maintain high levels of community safety**

### **PROSPERITY - Supporting better homes and jobs for you**

During the next year we will:

- **Help disabled people adapt their homes so they can continue to live there**

In following years we will:

- **Invest resources in key employment sites**
- **Support businesses to encourage productivity and growth in rural and urban locations**
- **Promote investment to stimulate the economy of our market towns**
- **Make it easier for local firms to do business with us through our procurement processes**
- **Build new Council homes to rent and continue to build social rented homes in partnership with Housing Associations**
- **Encourage the provision of lower-priced open market homes to meet local aspirations**
- **Continue to seek a permanent site to meet identified traveller needs**

All three priorities are underpinned by a further aim:

- **To achieve a sustainable financial position by using our existing resources to generate sustainable growth and new income streams**