

Name and Title of O Head of Regulatory	Braund,	Service: Regulatory Services - Licensing					
Delegated Power Be	eing Exerci	sed: deviatio	n from Ta	xi Lice	nsing	Policy	
Subject of Decision:		cles requiring month test	ı a	Ref.	LIC/2	2020/01	
Decision Taken(specify precise details):		To exempt taxi vehicles from the requirement to have a 6 month test during the coronavirus pandemic. This exemption to last for up to 3 months but to be subject to regular review in line with the Government's review of the restrictions placed upon movement and meeting					
Consultation	required as responses. Chair of the	Identify nature of any consultation undertaken or required as part of this decision and attach responses. Consultation with the Chair and Vice Chair of the Licensing and Appeals Committee, Cllr T Donnelly and Cllr A Statham – both agreed to					
Budget implications. State value of decision and budget used. Decision to be taken without budgetary provision will need the consent of the Head of Service and Head of Resources		Value Refunds to be issued for missed tests at @£60 per test					
		Within budgetary provision?	If no. Id budget I 363	•		Approved by: (Initials.) TJB Head of Service Head of Resources	
Reasons for the Dec (specify all reasons the decision includin necessary reference Council policy, Cont Standing Orders, Fin Regulations)	for taking ng where e to ract	To prevent avoidable contact between service user taking (taxi drivers) and workshop staff, thereby protecting both groups from risk. To ensure that reduced resources at the depot are available for essential council maintenance work.					
			Use of alternative testing station – discounted as none approved and contact would still be risky.				
List all background/reports/information considered and attached (Legal, Personnel, Financial Implications etc)							

Decision:	Exemption from 6 month testing approved.
Signature a	nd Date: 24 March 2020



Name and Title of Officer: Tim Braund, Head of Regulatory Services			Service: Regulatory Services - Licensing				
Delegated Power Bo	eing Exerci	sed: deviation	n from Ta	xi Lice	nsing	Policy	
Subject of Decision:		icles requiring Ref. LIC/2020/02 nent at 10 years old				2020/02	
Decision Taken(spe precise details):	To exempt taxi vehicles from the requirement to replace their vehicle once it passes 10 years old during the coronavirus pandemic. This exemption to last for up to 3 months but to be subject to regular review in line with the Government's review of the restrictions placed upon movement and meeting						
Consultation	Identify nature of any consultation undertaken or required as part of this decision and attach responses. Consultation with the Chair and Vice Chair of the Licensing and Appeals Committee, Cllr T Donnelly and Cllr A Statham – both agreed to proposal						
Budget implications. State value of decision and		Value None			Budget Head 363		
budget used. Decision to be taken without budgetary provision will need the consent of the Head of Service and Head of Resources		Within budgetary provision?	1 •			Approved by: (Initials.) TJB Head of Service Head of Resources	
Reasons for the Dec (specify all reasons the decision includin necessary reference Council policy, Cont Standing Orders, Fi Regulations)	To prevent avoidable contact between service users (taxi drivers) and car showroom, which are currently required to be closed, thereby protecting both groups from risk. To also avoid the need to test a new vehicle at the Council's depot.						
Alternative Options Considered (if appro	N/A						
List all background/ Financial Implication	•	rmation cons	idered an	d attad	ched (	Legal, Personnel,	

Decision:	Exemption from the requirement to replace a vehicle that passes 10 years old.
Signature a	nd Date: 4 May 2020



Name and Title of Officer: Sandra Lamb		mb	Service: Returning Officer				
Postponement of Kirk Ireton Neighbourhood Plan Referendum.							
Subject of Decision:	•	ent of Kirk Ireto nood Plan Refer		Ref.	XXX		
Decision Taken(specify precise details):  PCC election year by the Kirk Ireton Nobe held at the second seco			elections for 7 May 2020 have been postponed by one by the Government due to the Coronavirus outbreak. The reton Neighbourhood Plan Referendum was planned to eld at the same time. The referendum has been boned pending ability to organise a vote that is safe for all cipants				
Consultation		part of this de	Identify nature of any consultation undertaken or required as part of this decision and attach responses.  Kirk Ireton Parish Council (Nick Delves and Janice Jackson) informed by email 23/3/20.				
Budget implications. State value of decision and budget used.		Value N/A			Budge	Budget Head	
Decision to be taken without budgetary provision will need the consent of the Head of Service and Head of Resources		Within budgetary provision?				Approved by: (Initials.)  Head of Service SL	
Reasons for the Decisional reasons for taking to including where neces reference to Council population or Contract Standing Ord Financial Regulations)	See above						
Alternative Options Coappropriate)	nsidered (if	_	To go ahead with referendum in May 2020 would be contrary to current public health guidance				
List all background/rep Implications etc) Email from Esther Lind		and attach	ed (Leg	gal, Per	sonnel, Financial		
Decision: To postpone the Referendum on the Kirk Ireton Neighbourhood Plan				ood Plan			
Signature and Date: S Lamb 23.3.20							



# DELEGATED/URGENT RECORD

## **DECISION**

Name and Title of Off		Service:				
Ashley Watts			CES			
Head of Community & Services	& Environm	ental				
Delegated Power Beir	ng Exercised	d: Policy chang	ge			
Subject of Decision:	Local Proje	ects Fund		Ref.		
Decision Taken(specif	y precise	To distribute	the rema	ining L	.PF mc	oney (£2,994) to the
details):					ds to be split 50/50.	
Consultation		Phone call w	with with Chair of C&E			
Budget implications.		Value £2,99	4		Budg	get Head
State value of decisio budget used.				Head	l of CES	
		Within	If no. Id	entify		Approved by:
Decision to be taken v budgetary provision v		budgetary provision?	budget I	nead		(Initials.)

the consent of the Head of	yes		Head of Service					
Service and Head of Resources			Head of Resources					
			riead of Resources					
Reasons for the Decision	To support to	vo key food banks du	ring Corona Virus					
(specify all reasons for taking	crisis. Funds	would not be carried	over into other					
the decision including where	projects.							
necessary reference to Council								
policy, Contract Standing								
Orders, Financial Regulations)								
Alternative Options Considered	Funds to be r	eallocated to central	budget.					
(if appropriate)								
List all background/reports/info	rmation consid	ered and attached (Le	gal, Personnel,					
Financial Implications etc)								
Desicione To manda for the								
Decision: To provide funding	g as noted abo	ve.						
Signature and Date:	Circulture and Deter							
Signature and Date:								
Ashley Watts – 30 March 2020								



Name and Title of Officer: Karen Henriksen, Head of Resources			Service: Resources – Revenues (Debt Recovery)			
Delegated Power Be Temporary amendm	-		Policy dur	ing Co	ovid-1	9 Pandemic
Subject of Decision:	Those in support	receipt of cou	uncil tax	Ref.	RES	/2020/02
Decision Taken(spe precise details):	To amend the Council's policy to suspend recovery action during the Covid-19 pandemic initially to 30 June 2020.  This will include allowing payees to amend their instalment plans to defer payments until later in the financial year.					
Consultation Identify nature of any coundertaken or required a this decision and attach	Consultation with the Chair and Vice Chair of Governance & Resources Committee Consultation with the Chair and Vice Chair of Governance & Resources Committee – Cllrs Bull and Chapman, who both approved the proposal.  (Cllr Chapman by email 27/03/20 and Cllr Bull by telephone 30/03/20).					
Budget implications. State value of decision and budget used. Decision to be taken without budgetary provision will need the consent of the Head of Service and Head of Resources		Value: Not known at this time – impact will be on cash flow and possibly write offs due to delays in collecting income.  Budget Head: Council Tax				
		Within budgetary provision?	If no. Id budget t Council	nead (I Tax K		Approved by: (Initials.) KH Head of Resources
Reasons for the Dec (specify all reasons the decision includin necessary reference Council policy, Cont Standing Orders, Fin Regulations)	To support economically vulnerable residents and businesses in the local area during the coronavirus pandemic.					

Alternative ( Considered	Options (if appropriate)	residents and busi financial support a	policy – this would not help nesses that are most in need of the t this time and would be contrary to e. There could be reputational buncil.					
	List all background/reports/information considered and attached (Legal, Personnel, Financial Implications etc)							
i mariolal im	phoduorio oto,							
Revenues De	ebt Recovery Policy							
Decision:		•	Policy to suspend recovery action					
	during the Covid-19 pandemic initially to 30 June 2020.							
Signature of Officer and Date: K Henriksen 30 March 2020								



Name and Title of Officer: Tim Braund, Head of Regulatory Services				Service: Regulatory Services				
Delegated P	ower Be	eing Exerci	sed: authori	sation of o	fficers			
Subject of Decision:			ent of busine gulations in virus		Ref.	RS/2	020/01	
Decision Taken(specify precise details):			To authorise named officers to enforce the requirements of the Health Protection (Coronavirus Business Closure)(England) Regulations 2020, without presenting a report to the appropriate policy committee.					
Consultation			Identify nature of any consultation undertaken or required as part of this decision and attach responses. Consultation with the Chair and Vice Chair of the Community and Environment Committee, Cllr C Furness and Cllr H Froggatt – both agreed to proposal					
Budget implications. State value of decision and budget used.			Value Budget Head N/A Staff costs			get Head N/A		
Decision to be taken without budgetary provision will need the consent of the Head of Service and Head of		will need ead of	Within budgetary provision?	If no. Identify budget head			Approved by: (Initials.) TJB Head of Service Head of Resources	
Resources  Reasons for the Decision (specify all reasons for taking the decision including where necessary reference to Council policy, Contract Standing Orders, Financial Regulations)			To ensure that the council is able to take effective action to ensure that non-essential businesses remain closed during the coronavirus pandemic					
Alternative ( Considered	•	priate)	N/A					
List all background/reports/information considered and attached (Legal, Personnel, Financial Implications etc)						Legal, Personnel,		
Decision: Authorisations agreed								
Signature and Date: 26 March 2020								



Name and Title of C Head of Regulatory	Braund,	Service: F	Regula	atory S	Services		
Delegated Power Being Exercised: authorisation of officers							
Subject of Decision:		ent of busine gulations in i virus		Ref.	RS/2	020/01	
Decision Taken(specify precise details):		To authorise named officers to enforce the requirements of the Health Protection (Coronavirus, Restrictions)(England) Regulations 2020, without presenting a report to the appropriate policy committee.					
Consultation		required as responses. Chair of the	Identify nature of any consultation undertaken or required as part of this decision and attach responses. Consultation with the Chair and Vice Chair of the Community and Environment Committee Cllr C Furness and Cllr H Froggatt – both agreed to proposal				
Budget implications. State value of decision and budget used.		Value Budget Head N/A Staff costs				get Head N/A	
Decision to be taken without budgetary provision will need the consent of the Head of Service and Head of		Within budgetary provision?	If no. Identify budget head			Approved by: (Initials.) TJB Head of Service Head of Resources	
Resources  Reasons for the Decision (specify all reasons for taking the decision including where necessary reference to Council policy, Contract Standing Orders, Financial Regulations)		To ensure that the council is able to take effective action to ensure that non-essential businesses remain closed during the coronavirus pandemic					
Alternative Options Considered (if appro		N/A					
List all background/ Financial Implication	ns etc)		idered an	d atta	ched (	Legal, Personnel,	
Decision: Author	Authorisations agreed						
Signature and Date: 27 March 2020							



## DELEGATED/URGENT RECORD

### **DECISION**

Name and Title of Officer:			Service:				
Ashley Watts			CES				
Head of Community 8 Services	ental						
Delegated Power Bei	ng Exercise	d: Policy chan	ge				
Subject of Decision:	Subject of Decision: Temporary closure of a toilets, play areas and introduction of restrict to park and car parks			Ref.			
details):  • To cou • To ask ren			To close all public toilets To close al play areas (inc. skate parks and tennis courts) To display notices on all parks and car parks asking if visitors 'need to be there' and reminding visitors of social distancing requirements (amendment on 24 March)				
Consultation	Phone call w	Phone call with Chair of C&E, Leader and Deputy Leader, followed by an email to members on at 19:03 on 23 March 2020 and *amended on 24 March, as noted					
Budget implications.  State value of decision	n and	Impact on re WCs	evenue from		Budget Head Head of CES		
budget used.  Decision to be taken without budgetary provision will need the consent of the Head of Service and Head of Resources		Within budgetary provision?	If no. Id	=		Approved by: (Initials.)  Head of Service  Head of Resources	

Reasons for the Decision Due to concerns raised regarding the public ignoring (specify all reasons for taking Government guidance on social distancing, CLT today the decision including where discussed what measures we can take to promote the necessary reference to Council need to adhere to it. policy, Contract Standing As a result, we have suggested that parks which fall Orders, Financial Regulations) under the responsibility of the District Council should be treated as 'closed' from Tuesday, along with all skate parks and play areas. Although the Council cannot enforce this and we do not the resource to policing it, we will be placing signs on the entrance points with aim of discouraging people from entering. We will be locking or restricting access to play areas, tennis courts, skate parks, etc., where possible. We are aware that locally both Matlock Town Council and the County Council are taking similar measures. In addition, all of the District Council's public toilets will closed. This measure is intended to discourage people from visiting our parks and local communities, therefore reducing the risk of infection of staff and residents. We appreciate this will not be a popular decision, but for those of you who have witnessed the number of visitors we experienced over the weekend, I hope you can understand why we are taking these steps to protect our communities. Alternative Options Considered WCs to remain open with reduced schedule of cleaning, (if appropriate) due to limited staffing capacity. Keep play areas and courts open and not deter visitors to the Dales. List all background/reports/information considered and attached (Legal, Personnel, Financial Implications etc)

To temporarily close rural public toilets, as noted above

Decision:

Signature and Date:

Ashley Watts – 20 March 2020



Name and Title of Officer:			Service:			
Paul Wilson			Community and Environmental Services			
Chief Executive						
Delegated Power Bei	_		_		-	-
Leisure for the provis	ion of the C	Louncii's Leisur	e Centres	aeiivei	rea un	der contract.
Subject of Decision:		ent to manager		Ref.		
	Freedom	arrangements i Leisure	to			
Decision Taken(specific details):	Decision Taken(specify precise details):  To provide for 6 in the monthly managed monthly managed monthly managed.				-	lyment of the ljust the fee payable
to		to cover unmitigated costs of the leisure centre facilities during nationally enforced lockdown due to Coronavirus.				
Consultation		Cllr Mrs. Bull (Chair of Governance and Resources), Cllr. Fitzherbert (Chair of Council), Cllrs. Purdy, Flitter, Ratcliffe and Buttle (Political Group Leaders)				
			consultations via email 6 <sup>th</sup> April 2020. Responses eived 6 <sup>th</sup> and 7 <sup>th</sup> April 2020.			2020. Responses
State value of decision and budget used.		management months adva plus £40,686	alue: £232,500 lanagement fees (6 lonths advance payment) lus £40,686 per month for		Budget Head  Head of Community and Environmental Services	
budgetary provision will need the consent of the Head of		3 months.  Within budgetary provision?	If no. Identify budget head			Approved by: (Initials.)

		Management Fee of £232,500 within 2020/21 approved budget	Monthly fee of £40,686 financed via General Reserve	Chief Executive Head of Resources		
the decision necessary ref policy, Contra	easons for taking including where Ference to Council	In order to mitigate the risk upon the long-term viability of the leisure contact due to exceptional national circumstances.				
Alternative Options Considered (if appropriate)		The alterative option of the District Council assuming full responsibility and liability for the delivery of the leisure service contract has been considered but is not a financially viable and sustainable option.				
	List all background/reports/information considered and attached (Legal, Personnel, Financial Implications etc)					
Decision:	To agree to the advance payment of 6 months management fee and an enhanced management fee payment of £40,686 per month for 3 months to cover unmitigated costs of maintaining the leisure centres.			onth for 3 months to		
Signature and Date: Paul Wilson 7 <sup>th</sup> April 2020						



Name and Title of Officer:			Service:			
Ashley Watts			CES			
Head of Community & Environmental Services						
Delegated Power Beir	ng Exercised	d: Policy chang	ge			
Subject of Decision:	Temporar public toil	y closure of (r ets	ural) Re	f.		
Decision Taken(specif	y precise	To temporar	ily close the fo	ollowing	public toilets:	
details):	<ul> <li>Middleton</li> <li>Bakewell Recreation Ground</li> <li>Hartington</li> <li>Baslow</li> <li>Eyam</li> </ul>					
Consultation		Phone call with Chair of C&E, Leader and Deputy Leader,				
		followed by an email to local ward members on at 11:49 on 20 March 2020.				
Budget implications.		Impact on revenue from		Bud	Budget Head	
State value of decision and budget used.		WCs		Head	Head of CES	
buuget useu.		Within	If no. Ident	ify	Approved by:	
Decision to be taken without		budgetary	budget head	d	(Initials.)	
budgetary provision will need		provision?				
the consent of the Head of Service and Head of Resources		yes				
		-			Head of Service	
					Head of Resources	

Middleton and Bakewell Recreation Ground toilets are Reasons for the Decision (specify all reasons for taking only open on a seasonal basis and were due to be the decision including where reopened on 30 March. These will remain closed. necessary reference to Council With regards to Hartington, Baslow and Eyam, these policy, Contract Standing toilets are not cleaned as frequently as the facilities in Orders, Financial Regulations) the main areas and we do not currently have enough staff in to increase the level of cleaning. They therefore present a greater risk of infection to staff and users. In addition, both Eyam and Baslow have suffered vandalism and theft of toilet rolls and soap. Alternative Options Considered WCs to remain open, with reduced schedule of cleaning (if appropriate) due to limited staffing capacity. List all background/reports/information considered and attached (Legal, Personnel, Financial Implications etc) Decision: To temporarily close rural public toilets, as noted above Signature and Date: Ashley Watts – 20 March 2020



	District Courteil					
Name and Title of Officer: Karen Henriksen, Director of Resources			Service: Resources – Financial Services (Income Management)			
Delegated Power Being Exercised: Additional capital expenditure for urgent changes to income management system / payment portals.						
Subject of Decision:	Capital pr 2020/21	rogramme for Ref. RES/2020/03			RES/2020/03	
Decision Taken(spec precise details):	cify	capital protes the income Capita has legislative online payrour existing 2020, to 3I continue to can be scholdecision is  There is no programme be funded Financial relations and Programme Can Progra	gramme to a managements there is approved a process from the C approved a for 2020/2 from the C approved a proceed a	to approval to add £5225 to the be spent on urgent changes to ment system / payment portals.  The Council that as a result of lating to increased security for re is a requirement to upgrade ayment portals, by September dard in order for payments to ssed. To ensure that the work and completed in time, an urgent debugget in the capital /21 for this project, which could customer Innovation Reserve.  The diture is required or anticipated of been included in the Capital then a revision to the Capital then a revision to the Capital serequired before that spending the dership Team, then by Council.  The distribution of the Capital must be approved firstly by the adership Team, then by Council.  The distribution of the Capital must be approved firstly by the adership Team, then by Council.  The distribution of the Capital must be approved firstly by the adership Team, then by Council.  The distribution of the Capital must be approved firstly by the adership Team, then by Council.  The distribution of the Capital must be approved firstly by the adership Team, then by Council.  The distribution of the Capital must be approved firstly by the adership Team, then by Council.		
Consultation Identify nature of any coundertaken or required a this decision and attach	is part of	Cllrs Bull and Fitzherbert, who both approved the			the Chair of Council – ho both approved the	

Budget implications. State value of decision and budget used.	Value: £5,22	alue: £5,225		get Head: tal Programme 0/21	
Decision to be taken without budgetary provision will need the consent of the Service Director and the Director of Resources	Within budgetary provision?	If no. Identify ary budget head		Approved by: (Initials.) KH Director of Resources	
Reasons for the Decision (specify all reasons for taking the decision including where necessary reference to Council policy, Contract Standing Orders, Financial Regulations)  To ensure that the Council's payment power with required security standards and are process customer payments.					
Alternative Options Considered (if appropriate)	Not to approve the expenditure. If the Council's payment portals are not updated to the new security standard by the September deadline, the Council will not be able to process customer payments by this payment method. This means that there is a risk of lost income and a further risk of reputational damage for the Council.				
List all background/reports/information considered and attached (Legal, Personnel, Financial Implications etc)					
Decision: Approval given for additional expenditure of £5,225 to be included in the capital programme for 2020/21 for changes to the income management system, to be financed from the Customer Innovation Reserve.					
Signature of Officer and Date:	K Henrik	'ean	27 /	April 2020	



Name and Title of Officer: Karen Henriksen, Director of Resources Steve Capes, Director of Regeneration & Policy			Services: Resources and Regeneration & Policy				
Delegated Power Being Exercised: Approval of procedure for appeals relating to decisions made in respect of Business Support Grants, including the authority for decisions to be made by the Director of Resources and the Director of Regeneration & Policy.							
Subject of Decision:	ecision: Those who have app against a refusal of a support grant				Ref. RES/2020/04		
Decision Taken(specif precise details):	Ty .				ss Support Grants, to be made by the tor of Regeneration		
Consultation Identify nature of any consultation undertaken or required as part of this decision and attach responses.		Consultation with the Chair and Vice Chair of Governance & Resources Committee – Cllrs Bull and Chapman, who both approved the proposal on 6 May 2020. (Cllr Chapman by email Cllr Bull by telephone).					
Budget implications. State value of decision and budget used. Decision to be taken without budgetary provision will need the consent of the Head of		Value: Depending on the scheme, the maximum grant is £10,000 or £25,000. Grants are funded by government grant.  Budget Head: Business rates			ess rates		
Service and Head of Resources		Within budge provision?  Yes, when or by grant			f no. Identify Dudget head (Initials.)  KH  Director of Resources		
Reasons for the Decis (specify all reasons for the decision including necessary reference to Council policy, Contra Standing Orders, Fina Regulations)			•		usinesses in the		
Alternative Options Considered (if appropriate all background/repringer) Financial Implications	mation consid	dered ar	nd attache	d (Leg	al, Personnel,		

Government Guidance: Small Business Grant Fund (SBGF) and Retail, Hospitality and Leisure Grant Fund (RHLGF) <a href="https://www.gov.uk/government/publications/coronavirus-covid-19-business-support-grant-funding-guidance-for-businesses">https://www.gov.uk/government/publications/coronavirus-covid-19-business-support-grant-funding-guidance-for-businesses</a>					
Decision:	of Business Supp	port Grants, including conade by the Director of	ting to decisions made in respect delegation of the authority for Resources and the Director of		
Signature of Officer and Date: K Henriksen 6 May 2020					





#### **Appeals Procedure for Covid-19 Business Support Grants**

If you have been informed that your business is not eligible for a business support grant and you feel that the decision is wrong, you can **appeal** for that decision to be looked at again. Your case will then be reviewed by a different officer(s) to check that the initial decision was correct.

It may be that we have misunderstood information previously given to us and will then offer to change our decision or we may ask for further information from you to help us review the outcome. Once we have reconsidered the details of your case we will write to you confirming what the outcome of this appeal is. We may also give you additional information that we believe is helpful to you.

We aim to deal with appeals within 10 working days of receipt.

#### **Government Guidance**

The Council has to process Business Support Grants in line with government guidance. Details of the guidance are provided in the Appendix. Please read the guidance before making your appeal.

#### How to make an appeal

You should ask us in writing for an appeal (by email or letter). The request for an appeal should be made within one calendar month of the date of you being given the original decision.

Your email / letter should include:

- which decision you do not agree with and the date of that decision
- the reasons why you think our decision is wrong, supported with appropriate evidence.

#### Please submit your appeal:

- ➤ By email to <a href="mailto:revenues@derbyshiredales.gov.uk">revenues@derbyshiredales.gov.uk</a> with "Coronavirus Business Grant APPEAL" in the subject line; or
- > By letter to: Coronavirus Business Grant APPEAL, Derbyshire Dales District Council, Town Hall, Bank Road, Matlock, Derbyshire DE4 3NN.

After considering your appeal, we will write to you to inform you whether or not we have changed our original decision and provide you with an explanation.

#### Further help

If, as a result of the Covid-19 pandemic, SME's ineligible for Government grants and reliefs are struggling to make their normal business rates payments then please contact us and we will do what we can to assist by reviewing your instalment dates to defer payments until later in 2020/21. You can contact us by email at <a href="mailto:revenues@derbyshiredales.gov.uk">revenues@derbyshiredales.gov.uk</a>.



#### **Internal Processes for Covid-19 Business Support Grant Appeals**

These internal processes underpin the Appeals procedures. They are shown for transparency and clarity. **We** aim to deal with appeals within 10 working days of receipt.

## Appeals will be undertaken with reference to the government guidance and Council FAQs (see Appendix)

The internal process will be as follows:

- 1. An appeal is received by the revenues team and acknowledged with a message to say that we will aim to process the appeal within 10 working days.
- 2. A new sub-folder will be created within X:\Partnerships and Projects\COVID 19 Business Support Grant Appeals, with the sub-folder name following this convention:
  - Date appeal received DD-MM-YY, business name and first line of address.

Copies of all correspondence and information relating to the case should be placed in this shared drive.

- 3. The Business Rates Technical Officer will investigate the reasons given for the appeal and will gather relevant information. This might include asking the appellant to provide further evidence / information. This is to be done as soon as possible, bearing in mind the 10-day response time. (The response clock will pause when we are waiting for further information from the appellant).
- 4. When all relevant information has been gathered by the Business Rates Technical Officer he will place it in the relevant sub-folder, together with his own comments on the case and those of the Economic Development Manager and Business Advisor. He will then send an email to the Director of Resources and the Director of Regeneration & Policy to alert them to the appeal and providing the location of the sub-folder, placing a copy of the email in the sub-folder.
- 5. The Appeals Panel (comprising the Director of Resources and the Director of Regeneration & Policy) will meet to review the information and observations and make a decision relating to the appeal. A "record of decision form" will be completed and a copy saved in the sub-folder. The Director of Resources will send an email to the Business Rates Technical Officer outlining the decision, with a link to the record of decision.
- 6. The Business Rates Technical Officer will inform the appellant of the decision, giving reasons.
- 7. Where a complaint is subsequently received that relates to the appeal process / decision, this will be handled by the Chief Executive (or another Director that has not been involved in the process, if the Chief Executive is unavailable).



**APPENDIX: Guidance for Covid-19 Business Support Grants** 

#### **Government Guidance:**

Small Business Grant Fund (SBGF) and Retail, Hospitality and Leisure Grant Fund (RHLGF)

https://www.gov.uk/government/publications/coronavirus-covid-19-business-support-grant-funding-guidance-for-businesses

#### **Derbyshire Dales DC Information:**

Frequently Asked Questions link to be updated

https://www.derbyshiredales.gov.uk/images/C/COVID-19 Small Business Grants Discretionary Assistance FAQs 23 April 2020.pdf

#### Coronavirus support for businesses:

 $\frac{https://www.derbyshiredales.gov.uk/services-business/business-support-events-funding/coronavirus-support-for-businesses}{}$