Council Meeting 4 March 2021: Agenda Item 9

Addendum to report on Revenue Budget Spending Proposals 2021/22

Feedback from consultation

The consultation ran from 17 February to 3 March 2021.

Details of feedback from residents and businesses are shown on the following pages

32 residents responded. The key points from residents are:

- ~ 9 residents were in favour of the proposed spending and council tax increase, 4 objected;
- ~ 8 residents supported proposed spending on climate change issues, 3 didn't support it;
- ~ 7 residents were dissatisfied with the waste service, 2 were pleased with it;
- ~ 4 residents were dissatisfied with arrangements for litter bins & collection, dog waste bins and fly tipping

7 businesses responded.

Most responses from businesses reflect dissatisfaction with the business rates system itself and / or rate reliefs, which are set by central government and outside the control of this Council.

Derbyshire Dales District Council Proposed Budget and Council Tax Increase for 2021/22 Responses from residents and council tax payers

1 17/02/2021 15:40 Object to spending on climate change; say money better spent on more realistic goals such as carbon monoxide monitoring on the A6 near schools 2 17/02/2021 15:40 Objection to use of the term "investment" Mostly satisfied with proposals but would support more spending on affordable housing and less on other services. 17/02/2021 15:56 Maintain services Pleased with focus on the environment, zero carbon etc. and tourism. Objects to higher banded properties paying more council tax. Dissatisfied with gritting, street lighting and litter bin emptying. Disappointed that there is little evidence that the District Council raises serious objections to cuts in government grants, or makes the problem clear to local people. As a retired GP, objects to "heavy" car parking charges and considers this is having a detrimental impact on people's health. 17/02/2021 17:18 Objects to spending on "green agenda" to reduce carbon emissions to zero by 2030 Supports investment to maintain the frequency of waste and recycling collections, consider current service is very good and happy to pay what it takes to maintain it. Concerns that investment to meet zero carbon emissions may not be affordable and new technologies might not be robust or reliable. 17/02/2021 18:24 Reduce top heavy management and concentrate on essential services rather than the apparent blue sky thinking projects you appear to be proposing and stop protected end of salary pensions, which no normal business can afford. 17/02/2021 20:14 Strongly support spending to prevent climate change Disappointed with proposed council tax increase. There is so much potential for improving digitisation of local authority processes, systems and services that could create efficiencies to save money. 17/02/2021 20:44 Disappointed with the proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be		No.	Date	Time	Key points
4 17/02/2021 15:56 Maintain services 5 17/02/2021 15:56 Maintain services 5 17/02/2021 15:56 Maintain services 6 17/02/2021 15:58 Dissatisfied with gritting, street lighting and litter bin emptying. Dispatch with there is little evidence that the District Council raises serious objections to cuts in government grants, or makes the problem clear to local people. As a retired GP, objects to "heavy" car parking charges and considers this is having a detrimental impact on people's health. 7 17/02/2021 17:0 Objects to spending on "green agenda" to reduce carbon emissions to zero by 2030 Supports investment to maintain in the frequency of waste and recycling collections, consider current service is very good and happy to pay 8 17/02/2021 17:18 Wait takes to maintain it. Concerns that investment to meet zero carbon emissions may not be affordable and new technologies might not be robust or reliable. Stop spending or in your parlance "investment" in wasted processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appear to be exercises in occupying underworked officers. Processes, which appears to be exercises in occupying underworked officers. Processes, which appears to be exercises in occupying underworked officers. Processes, which appears to be		1	17/02/2021	16:41	
4 17/02/2021 15:56 Maintain services Pleased with focus on the environment, zero carbon etc. and tourism. Objects to higher banded properties paying more council tax. Dissatisfied with focus on the environment, zero carbon etc. and tourism. Objects to higher banded properties paying more council tax. Dissatisfied with gritting, street lighting and litter bin emptying. 16:54 Dissatisfied with gritting, street lighting and litter bin emptying. Disappointed that there is little evidence that the District Council raises serious objections to cuts in government grants, or makes the on people's health. 17:02/2021 17:06 Objects to because on people's health. Objects to spending on "green agenda" to reduce carbon emissions to zero by 2030 Supports investment to maintain the frequency of waste and recycling collections, consider current service is very good and happy to pay what it takes to maintain it. Concerns that investment to meet zero carbon emissions may not be affordable and new technologies might not be robust or reliable. Stop spending or in your parlance 'investment' in wasted processes, which appear to be exercises in occupying underworked officers. Reduce to heavy management and concentrate on essential services rather than the apparent blue sky thinking projects you appear to be proposing and stop protected end of salary pensions, which no normal business can afford. Strongly support spending to prevent climate change Disappointed with proposed council tax increase. There is so much potential for improving digitisation of local authority processes, systems and services that could create efficiencies to save money. Disappointed with the proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be recycled meaning a lot of the waste is contaminated. Fully supports the council prioritising action on reducing carbon emissions. Mentions litter				15:39	Objection to use of the term "investment"
5 17/02/2021 15:58 Pleased with focus on the environment, zero carbon etc. and tourism. Objects to higher banded properties paying more council tax. Dissatisfied with gritting, street lighting and litter bin emptying. Disappointed that there is little evidence that the District Council raises serious objections to cuts in government grants, or makes the problem clear to local people. As a retired GP, objects to "heavy" car parking charges and considers this is having a detrimental impact on people's health. 7 17/02/2021 17:06 Objects to spending on "green agenda" to reduce carbon emissions to zero by 2030 Supports investment to maintain the frequency of waste and recycling collections, consider current service is very good and happy to pay supports investment to maintain it. Concerns that investment to meet zero carbon emissions may not be affordable and new technologies might not be robust or reliable. Stop spending or in your parlance "investment" in wasted processes, which appear to be exercises in occupying underworked officers. 18:24 Reduce top heavy management and concentrate on essential services rather than the apparent blue sky thinking projects you appear to be proposing and stop protected end of salary pensions, which no normal business can afford. 10 17/02/2021 20:17 Strongly support spending to prevent climate change Disappointed with the proposal council tax increase. There is so much potential for improving digitisation of local authority processes, systems and services that could create efficiencies to save money. 20:44 Disappointed with the proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be recycled meaning a tot of the waste is contaminated. Fully supports the council prioritising action on reducing carbon emissions. Mentions litter and suggests community clear up. Thanks to waste teams. 13 17/02/2021 10:20 19		3	17/02/2021	15:44	Mostly satisfied with proposals but would support more spending on affordable housing and less on other services.
Dissatisfied with gritting, street lighting and litter bin emptying. Disappointed that there is little evidence that the District Council raises serious objections to cuts in government grants, or makes the problem clear to local people. As a retired GP, objects to "heavy" car parking charges and considers this is having a detrimental impact on people's health. 7 17/02/2021 17:06 Objects to spending on "green agenda" to reduce carbon emissions to zero by 2030 Supports investment to maintain the frequency of waste and recycling collections, consider current service is very good and happy to pay what it takes to maintain it. Concerns that investment to meet zero carbon emissions may not be affordable and new technologies might not be robust or reliable. Stop spending or in your parlance "investment" in wasted processes, which appear to be exercises in occupying underworked officers. Stop spending or in your parlance "investment" in wasted processes, which appear to be exercises in occupying underworked officers. Reduce to pheavy management and concentrate on essential services rather than the apparent blue sky thinking projects you appear to be proposing and stop protected end of salary pensions, which no normal business can afford. 10 17/02/2021 20:17 Strongly support spending to prevent climate change Disappointed with proposed council tax increase. There is so much potential for improving digitisation of local authority processes, systems and services that could create efficiencies to save money. 11 17/02/2021 20:44 Disappointed with the proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be recycled meaning a lot of the waste is contaminated. 12 17/02/2021 20:44 Fully supports the council prioritising action on reducing carbon emissions. Mentions litter and suggests community clear up. Thanks to waste teams. 13 17/02/2021 19:20		4	17/02/2021	15:56	Maintain services
17/02/2021 16:54 problem clear to local people. As a retired GP, objects to "heavy" car parking charges and considers this is having a detrimental impact on people's health. 7		5	17/02/2021	15:58	Dissatisfied with gritting, street lighting and litter bin emptying.
Supports investment to maintain the frequency of waste and recycling collections, consider current service is very good and happy to pay what it takes to maintain it. Concerns that investment to meet zero carbon emissions may not be affordable and new technologies might not be robust or reliable. Stop spending or in your parlance 'investment' in wasted processes, which appear to be exercises in occupying underworked officers. Reduce top heavy management and concentrate on essential services rather than the apparent blue sky thinking projects you appear to be proposing and stop protected end of salary pensions, which no normal business can afford. Strongly support spending to prevent climate change Disappointed with proposed council tax increase. There is so much potential for improving digitisation of local authority processes, systems and services that could create efficiencies to save money. Disappointed with the proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be recycled meaning a lot of the waste is contaminated. Fully supports the council prioritising action on reducing carbon emissions. Mentions litter and suggests community clear up. Thanks to waste teams. In 18/02/2021 21:22 I agree with your proposals and would welcome higher council tax. In the lieuwer of the waste is contaminated to see provision for greening and climate change. Surprised to see such a huge increase in waste and recycling when the service is not improved Dissatisfied with amount of litter and fly tipping, which is increasing; feels signage and monitoring is required. Car parking in Sudbury is horredous. Would like residents only parking. Spending plans seem sensible given current circumstances and priorities. Planned attention to climate change issues is welcome.		6	17/02/2021		problem clear to local people. As a retired GP, objects to "heavy" car parking charges and considers this is having a detrimental impact on people's health.
8 17/02/2021 17:18 what it takes to maintain it. Concerns that investment to meet zero carbon emissions may not be affordable and new technologies might not be robust or reliable. 9 17/02/2021 18:24 Reduce top heavy management and concentrate on essential services rather than the apparent blue sky thinking projects you appear to be proposing and stop protected end of salary pensions, which no normal business can afford. 10 17/02/2021 20:17 Strongly support spending to prevent climate change Disappointed with proposed council tax increase. There is so much potential for improving digitisation of local authority processes, systems and services that could create efficiencies to save money. 11 17/02/2021 20:44 Disappointed with tre proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be recycled meaning a lot of the waste is contaminated. 12 17/02/2021 20:44 Telly supports the council prioritising action on reducing carbon emissions. Mentions litter and suggests community clear up. Thanks to waste teams. 13 17/02/2021 20:24 Tello 20:24 Tell		7	17/02/2021	17:06	
9 17/02/2021 18:24 Reduce top heavy management and concentrate on essential services rather than the apparent blue sky thinking projects you appear to be proposing and stop protected end of salary pensions, which no normal business can afford. 10 17/02/2021 20:17 Strongly support spending to prevent climate change 11 17/02/2021 20:44 Disappointed with proposed council tax increase. There is so much potential for improving digitisation of local authority processes, systems and services that could create efficiencies to save money. 11 17/02/2021 20:44 Disappointed with the proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be recycled meaning a lot of the waste is contaminated. 12 17/02/2021 20:44 Fully supports the council prioritising action on reducing carbon emissions. Mentions litter and suggests community clear up. Thanks to waste teams. 13 17/02/2021 21:22 I agree with your proposals and would welcome higher council tax. 14 18/02/2021 08:24 I believe a modest increase in Council Tax is appropriate in the current environment. It is good to note that the service level remains constant. 15 18/02/2021 10:20 Approve the budget, pleased to see provision for greening and climate change. Surprised to see such a huge increase in waste and recycling when the service is not improved Dissatisfied with amount of litter and fly tipping, which is increasing; feels signage and monitoring is required. Car parking in Sudbury is horrendous. Would like residents only parking. 17 18/02/2021 12:20 Spending plans seem sensible given current circumstances and priorities. Planned attention to climate change issues is welcome.		8	17/02/2021	17:18	what it takes to maintain it. Concerns that investment to meet zero carbon emissions may not be affordable and new technologies might
Disappointed with proposed council tax increase. There is so much potential for improving digitisation of local authority processes, systems and services that could create efficiencies to save money. Disappointed with the proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be recycled meaning a lot of the waste is contaminated. Fully supports the council prioritising action on reducing carbon emissions. Mentions litter and suggests community clear up. Thanks to waste teams. I agree with your proposals and would welcome higher council tax. I believe a modest increase in Council Tax is appropriate in the current environment. It is good to note that the service level remains constant. Approve the budget, pleased to see provision for greening and climate change. Surprised to see such a huge increase in waste and recycling when the service is not improved Dissatisfied with amount of litter and fly tipping, which is increasing; feels signage and monitoring is required. Car parking in Sudbury is horrendous. Would like residents only parking. Spending plans seem sensible given current circumstances and priorities. Planned attention to climate change issues is welcome.		9	17/02/2021	18:24	Reduce top heavy management and concentrate on essential services rather than the apparent blue sky thinking projects you appear to
systems and services that could create efficiencies to save money. 11 17/02/2021 20:44 Disappointed with the proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be recycled meaning a lot of the waste is contaminated. 12 17/02/2021 20:44 Fully supports the council prioritising action on reducing carbon emissions. Mentions litter and suggests community clear up. Thanks to waste teams. 13 17/02/2021 21:22 I agree with your proposals and would welcome higher council tax. 14 18/02/2021 08:24 I believe a modest increase in Council Tax is appropriate in the current environment. It is good to note that the service level remains constant. 15 18/02/2021 10:20 Approve the budget, pleased to see provision for greening and climate change. Surprised to see such a huge increase in waste and recycling when the service is not improved Dissatisfied with amount of litter and fly tipping, which is increasing; feels signage and monitoring is required. Car parking in Sudbury is horrendous. Would like residents only parking. Spending plans seem sensible given current circumstances and priorities. Planned attention to climate change issues is welcome.		10	17/02/2021	20:17	Strongly support spending to prevent climate change
waste teams. 13 17/02/2021 21:22 I agree with your proposals and would welcome higher council tax. 14 18/02/2021 08:24 I believe a modest increase in Council Tax is appropriate in the current environment. It is good to note that the service level remains constant. Approve the budget, pleased to see provision for greening and climate change. Surprised to see such a huge increase in waste and recycling when the service is not improved 16 18/02/2021 11:34 Dissatisfied with amount of litter and fly tipping, which is increasing; feels signage and monitoring is required. Car parking in Sudbury is horrendous. Would like residents only parking. Spending plans seem sensible given current circumstances and priorities. Planned attention to climate change issues is welcome.		11	17/02/2021	20:44	systems and services that could create efficiencies to save money. Disappointed with the proposal to spend more money on waste collection. Dissatisfied with current service from Serco. Feels current method also doesn't sufficiently encourage recycling and there isn't enough information about what should/shouldn't be recycled meaning a lot of the waste is contaminated.
18/02/2021 08:24 I believe a modest increase in Council Tax is appropriate in the current environment. It is good to note that the service level remains constant. 15 18/02/2021 10:20 Approve the budget, pleased to see provision for greening and climate change. Surprised to see such a huge increase in waste and recycling when the service is not improved 16 18/02/2021 11:34 Dissatisfied with amount of litter and fly tipping, which is increasing; feels signage and monitoring is required. Car parking in Sudbury is horrendous. Would like residents only parking. Spending plans seem sensible given current circumstances and priorities. Planned attention to climate change issues is welcome.		12	17/02/2021	20:44	
15 18/02/2021 10:20 Approve the budget, pleased to see provision for greening and climate change. Surprised to see such a huge increase in waste and recycling when the service is not improved 16 18/02/2021 11:34 Dissatisfied with amount of litter and fly tipping, which is increasing; feels signage and monitoring is required. Car parking in Sudbury is horrendous. Would like residents only parking. Spending plans seem sensible given current circumstances and priorities. Planned attention to climate change issues is welcome.		13	17/02/2021	21:22	
recycling when the service is not improved 16 18/02/2021 11:34 Dissatisfied with amount of litter and fly tipping, which is increasing; feels signage and monitoring is required. Car parking in Sudbury is horrendous. Would like residents only parking. Spending plans seem sensible given current circumstances and priorities. Planned attention to climate change issues is welcome.		14	18/02/2021	08:24	
horrendous. Would like residents only parking. Spending plans seem sensible given current circumstances and priorities. Planned attention to climate change issues is welcome.		15	18/02/2021	10:20	
		16	18/02/2021	11:34	horrendous. Would like residents only parking.
		17	18/02/2021	12:20	

32	02/03/2021	20:12	Supports spending to address climate change, but feels the amount is insufficient especially when compared against annual spending on waste collection. Asks if more money be saved on less frequent collections if folk could be encouraged only to put the bin out when absolutely essential, thus making collections less arduous and costly.
31	02/03/2021	18:08	Pleased to see an increase in keeping the towns and villages 'clean and green'. The Council Tax increase is fine. Not opposed to an increase in Pay & Display parking charges. I did not see it mentioned, though wonder about the residents' parking Permit as value for money.
30	02/03/2021	15:59	Considers a £5 increase for Band D to be very fair, especially considering the Covid situation.
29	01/03/2021	21:37	I have no objection to the proposed increase. I particularly support the Council's plans to meet the zero carbon ambitions by 2030. Objects to Derbyshire pension fund investing in fossil fuels. Objects to extra payments to Serco when they are making millions in profits & would prefer waste service to be in-house.
28	01/03/2021	19:26	Content with a rise in council tax to help fund DDDC commitments. Very happy to see that climate change is featured. Points out that Serco has delivered a 2020 profit of £163 million and dissatisfied that Council "bailed it out earlier this financial year with our money". Concerned that won't receive from Serco value for money and it may well affect the district's ability to meet the climate action plan. Asks Council to bear this in mind and attempt to put pressure on the company, for they are working on our behalf.
27	01/03/2021	19:18	Suggests ways of reducing the cost of waste collection and disposal (email forwarded to Waste & Recycling Contract Manager)
26	01/03/2021	19:13	couple or three years & maintain existing services.
25	01/03/2021	18:48	Requests detail of spend on sport and arts Objects to council tax increase, especially at this time, Says Council should allow a moratorium of a
24	01/03/2021	17:35	Objects to council tax increase, fells that it will cause hardship and that DDDC need to be seen to be sympathetic and doing'their bit' to support communities
23	21/02/2021	22:38	Whilst it is very good to see that council tax rises have been kept to a reasonable amount it is clear that lack of information from central government as well as 10 years of continued budget reductions, more needs to be done to balance the books. Urge you to consider levying a "tourist tax" on overnight stays on all accommodations in the local authorities area & feels it would be welcomed by locals.
22	20/02/2021	12:12	Feels proposal is reasonable. Concersn that garden waste will go in residual waste bins & asks how Council will monitor it. Praise for waste collection crews during lockdown.
21	19/02/2021	15:16	In these difficult times it seems to me that the Council are handling financial matters very well. It remains to be seen how Covid will affect future spending and tax raising, of course, but sticking to the policies and strategies outlined should prove to be sufficiently resilient to survive this crisis in good shape.
20	18/02/2021	16:10	Says no reason given for additional £1.1m a year on waste collection. Pleased with spending to reduce carbon emissions. Feels that "Additional investment in ensuring our towns and villages remain 'clean and green' " also sounds good but is very vague and lacking detail.
19	18/02/2021	14:52	Query regarding digital services
18	18/02/2021	13:54	Opposed to any increase in Council Tax which goes up every year. Dissatisfied with garden waste service. Liived here for over 30 years and your services keep going down. Waste and recycling costs are going up because of new homes so the additional costs will be covered by the additional Council tax income. Disatisfied with chareable garden waste service. Disatisfied with litter collections and provision of litter and dog waste bins in Brailsford. Wants Council to put measures in place to stop the spreading of slurry on fields or make sure that only clean slurry is being spread.
			Opposed to any increase in Council Tay which goes up every year

Derbyshire Dales District Council

Proposed Budget and Council Tax Increase for 2021/22

Responses from businesses

No.	Date	Time	Key points
1	17/02/2021	16:26	Objections to business rates system
2	17/02/2021	17:16	Dissatisfied with lack of income support during pandemic. Has received grants but consider them as miniscule compared to losses. Object to constant rule changes by government and high tax burden. Would like the government to give more rate reliefs in 2021/22. Other objections to business rates system.
3	17/02/2021	22:25	Objections to business rates system
4	18/02/2021	14:46	Entitled to small business rate relief but feels that all businesses should pay something. Uses council facilities and hopes the payment could be used to minimise parking charges.
5	18/02/2020	15:23	Query regarding Covid business support grants
6	18/02/2020	15:26	Query regarding Covid rate reliefs
7	01/03/2021	13:00	Objection to perceived anomaly in small business rate relief. Pleased with rate relief in 2020/21