

## **Code of conduct for travellers and caravan occupiers**

This code is for anyone staying in a caravan on land owned by Derbyshire Dales District Council. It applies at all times, even to unauthorised camp sites.

We may tolerate unauthorised encampments on our land if the site is safe and suitable. The length of stay we will allow is determined on a case by case basis. Not all locations are suitable for an unauthorised encampment. Sites which not safe or suitable must be vacated immediately.

When you arrive, environmental health officers will visit the camp to examine the suitability of the site and make a welfare assessment to identify if you need any support around:

- housing
- children, young people and families
- education
- healthcare and access to NHS services, GPs, NHS walk-in and minor injuries centres, A&E, dentists, pharmacists and opticians
- waste collection and disposal.

## **What we will do**

- We will always treat you fairly and with respect.
- We will deal with any complaints in a simple, honest and straightforward way in accordance with the Council's complaints procedure.
- We will inform you of any decisions which are made about you and why they have been made.
- We will contact agencies and make referrals where you require support.
- We will provide refuse sacks and organise their collection.
- We will visit you regularly to check on the condition of the site and update on welfare needs as requested.

## **What we expect from you**

- work with council officers who visit the site.
- provide the correct information to help us support your stay.
- keep the site clean and tidy.
- put all rubbish in rubbish bags or bins - we will organise regular collections.
- use the toilets provided or any toilets within their own caravans and must not urinate or defecate anywhere else on the site.
- keep noise to a minimum, especially after 10pm and before 7am.
- keep all animals under control and clear up any of their mess.
- respect the community where you are staying.
- do not allow any other caravans onto your site.
- do not take part in anti-social behaviour or criminal activity.
- do not damage any facilities provided, or the local environment including trees and shrubs.
- do not leave children unsupervised on site.

- do not use the site to undertake commercial or business works.
- do not set open fires on the site.
- do not fly tip or dump any trade waste on the site.

When you move on you must leave the area of the site in the same condition as when you arrived. You must place all litter or rubbish in bags/bins provided (evidence of fly tipping will be used for consideration of separate legal action).

### **Eviction and enforcement**

If the site is not suitable, if you stay longer than we have allowed or if you break any of the above expectations, we may remove you from the site using one of the following powers/procedures:

- Part 55 Civil Procedure Rules - we (as Landowner) will apply to the County Court for a possession order which will be enforced by eviction overseen by either County Court Bailiffs or High Court Bailiffs
- Section 77 Criminal Justice & Public Order Act 1994 - we will issue a direction to leave and any person who fails to comply commits a criminal offence.
- Section 78 Criminal Justice & Public Order Act 1994 - we may issue a summons for breach of Section 77 (above) and obtain an Order from the Magistrates Court authorising the us to effect eviction within 24 hours.

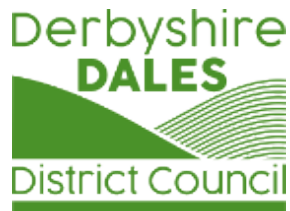
If you engage in anti-social behaviour, we may use powers which include:

- Part 4 of the Anti-Social Behaviour Crime and Policing Act 2014 – we may issue a community protection notice. Failing to comply is a criminal offence which can be punished with a fine of up to £2500.
- Part 1 of the Anti-Social Behaviour Crime and Policing Act 2014 – we may apply for an anti-social behaviour injunction. Disobeying an injunction is contempt of court and can be punished with a fine or prison sentence.
- Section 33 or 34 of the Environmental Protection Act 1990 - where we obtain evidence of fly-tipping we may prosecute offenders.

We will apply the most appropriate legal route depending on the specific circumstances of each case.

### **I understand and agree to follow this Code of Conduct**

Signed:	
Print name:	
Phone number:	



### **Support and contacts**

#### **Derbyshire Dales District Council**

Town Hall, Bank Road, Matlock, DE4 3NN

**Telephone 01629 761100**

#### **Derbyshire County Council – Adult Social Care, Children’s Services and Education**

County Hall, Bank Rd, Matlock, DE4 3SS.

**Telephone 01629 533190**

#### **Derbyshire Gypsy Liaison Group**

PO Box 8528

Matlock

DE4 9EW

**Telephone 07799443830**

#### **Job Centre Plus**

The Phoenix Centre, 2 Lime Grove Walk, Matlock DE4 3FD

**Telephone 0800 169 0190**

#### **Whitworth Hospital (Urgent Treatment Centre) – 8am – 8pm**

330 Bakewell Road, Darley Dale, Matlock, DE4 2JD

**Telephone 01629 580 211**

#### **St. Oswald's Hospital, Ashbourne**

Clifton Road, Ashbourne, Derbyshire, DE6 1DR

**Telephone 01335 230 000**

#### **Royal Derby Hospital (A&E and Maternity Unit)**

Uttoxeter Rd, Derby DE22 3NE

**Telephone 01332 340131**