

**CORPORATE PLAN 2020-24: PROPOSED ACTIONS 2023/24**

Priority	Reference	Target Area	Service Area	Pledge	PROPOSED [SMART] ACTION 2023/24	
<i>'People'</i> – Providing You with a High Quality <b>Customer Experience</b>	CP20/PE7	Maintain high customer satisfaction about the quality of services we deliver	Regeneration and Policy	Undertaking an annual online survey of residents to establish customer satisfaction and priorities	Undertake a survey of residents to establish customer satisfaction and priorities by June 2023	
	CP20/PE12		Resources	Achieve a sustainable financial position by prudent management of resources and reviewing services	Continue to explore opportunities to deliver efficiency savings and/or additional income in order to achieve a sustainable medium term financial plan and to ensure that the Council can set a balanced budget for 2024/25 in March 2024	
<i>'Place'</i> – Keeping the Derbyshire Dales <b>Clean, Green and Safe</b>	CP20/PL15	Achieve net zero carbon emissions from District Council operations by 2030	Regulatory Services	Implement our Climate Change Strategy action plan	Assess energy use and emissions at Arc Leisure Matlock and Wirksworth Leisure Centre and develop future decarbonisation plans by March 2024	
	CP20/PL19	Work with partners across the county and region to deliver this goal through all relevant strategies	Regulatory Services	Implement our Climate Change Strategy action plan	Conclude the phase 2 feasibility study into a solar PV farm at Watery Lane Ashbourne by March 2024	
	CP20/PL20		Regulatory Services	Implement our Climate Change Strategy action plan	Undertake 4 more community outreach visits and an additional 'Green Event' by March 2024	
	tbd		Housing or Regulatory Services	Implement our Climate Change Strategy action plan	Maximise opportunities to support residents to reduce home energy use and emissions. Target to be set when grant level confirmed	
	CP20/PL7		Community and Environmental Services/Neighbourhoods	Implement a programme of Electric Vehicle charging points aimed at increasing infrastructure for our residents in our car parks	Subject to supplier tender and a successful bid for funding, to install EV chargers in up to eight District Council car parks by March 2024.	
			Community and Environmental Services/Neighbourhoods/DCC	Work with Derbyshire County Council to implement a programme of Electric Vehicle Rapid charging points aimed at increasing infrastructure in our car parks	Subject to supplier tender and a successful bid for funding, to install EV chargers in up to five District Council car parks by March 2024	
	CP20/PL8		Community and Environmental Services/Waste & Recycling	Promote greater recycling	Look to promote waste reduction, re-use and recycling by use of RISE workshops and Social Media Campaign. Focus on hotspot areas that currently do not recycling the following: Recycling / Food & Garden Waste, with the aim to reduce Refuse tonnage further by 31 <sup>st</sup> March 2024	
	CP20/PL12		Review our clean and green service commitments to better target existing resources	Community and Environmental Services/Clean and Green	Review and implement revised core standards for Clean and Green by April 2021	To be presented to Council on 16 March, if approved implementation will start immediately after.
	CP20/PL14			Regulatory Services	Publish an annual report on air quality in the District and identify any appropriate mitigation measures for areas of lower air quality	Submit the annual report on air quality in the District, identifying any areas of lower air quality to Defra by July 2023 and publish when approved by them.

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<i>'Prosperity'</i> – Supporting Better Homes and Jobs for You	CP20/PR1	Invest resources in developing key employment sites	Regeneration and Policy and Regulatory Services	Facilitating the development of Ashbourne Business Park and Phase 1 housing at Ashbourne Airfield	Enable commencement of the Phase 1 employment and housing development and promote Ashbourne Business Park to potential occupiers by March 2024
	CP20/PR19	Promote housing development that meets the needs of the present and future population of the District	Regeneration and Policy	Prioritising regenerating housing and employment sites	Progress further feasibility work to support the delivery of strategic development sites within the central area of the district by March 2024
	CP20/PR21		Regeneration and Policy	Prioritising regenerating housing and employment sites	Complete the detailed design and procurement of works for the Ashbourne Reborn scheme by March 2024
	CP20/PR3	Promote investment to stimulate the economy of our market towns	Regeneration and Policy	Initiating a development scheme for the Bakewell Road site, Matlock town centre	Progress the implementation of the Phase 1 re-development of the Bakewell Road town centre site, Matlock by December 2023 [TBC - at tender stage]
	CP20/PR4	Support businesses to encourage productivity, growth, and higher wage jobs in rural and urban locations	Regeneration and Policy	Continuing to provide a high quality, free, 1:1 business advice service to small and medium sized businesses	Provide support to 50 established small and medium sized businesses in the Derbyshire Dales by March 2024
	CP20/PR8	Promote housing development that meets the needs of the present and future population of the District	Housing	Building new Council homes to rent and continuing to build social rented homes in partnership with Housing Associations	Continue the provision of Council housing by taking forward the first new build project of three homes by March 2024 Complete 33 new homes at Ashbourne with NCHA by March 2024
	CP20/PR10		Regulatory Services	Helping disabled people adapt their homes so they can continue to live there	Provide adaptations to the homes of 60 disabled people by March 2024
	CP20/PR12		Housing	Reduce the number of empty homes	Contact all owners where their property has been empty for more than 6 months, develop policy options and update Committee with progress by the end of Q2
	CP20/PR13		Housing	Delivering a permanent site to meet identified Traveller needs	Continue work to deliver a permanent traveller site by March 2024
	CP20/PR21		Housing	Participate in the Afghan relocation scheme. Continue our effort to support the UK Resettlement Scheme, Afghan resettlement schemes and work with the Asylum Dispersal Scheme	Implement the scheme to provide new homes for refugees, including at least 10 homes for Ukrainian refugees by March 2024
	tbd		Housing	Hurst Farm Heritage Lottery Fund	To deliver the Year 1 programme of the HLF Action Plan, linking the heritage sites located around Hurst Farm
	CP20/PR16			Regeneration and Policy	Complete a review of the Derbyshire Dales Local Plan
	CP20/PR18		Housing	Continue to provide debt and welfare advice to vulnerable households	Provide support with partners to 300 vulnerable households.