

Appendix F – Quality Management Audit

Digital Transformation and Clean and Green have worked together to develop a new inspection portal within the Council’s CRM system. This new functionality will automatically generate periodic areas for inspection, allowing for Clean and Green supervisors to assess Council owned/managed land. The portal covers a number of key criteria including; grass cutting, hedge cutting, bin condition, ground condition etc. This new facility will be available to supervisors whilst on the road through the use of the newly implemented CRM app, allowing real-time recording and evidencing of data. The data will then be made available for analysis and tracking over time to better inform the Council’s decision making. The following link can be used to show a short demonstration of the application and the images below are a snapshot of the portal when opened.



YouCut_20230303_1
10911880.mp4

